

# Communication and engagement in livestock export regulation

The Inspector-General of Live Animal Exports is reviewing the effectiveness and efficiency of the Department of Agriculture, Fisheries and Forestry's approach to stakeholder engagement and communication. The review will assess how effectively the department engages with livestock export stakeholders.

## In scope for the review

The scope of this review covers requirements and activities in relation to the department's:

- stakeholder communication and engagement policy – Live Animal Exports
- approaches employed to engage stakeholders
- response to inquiries, reports, complaints, and allegations of non-compliance
- the investigation of complaints and allegations of non-compliance in livestock export regulation
- systems, processes and timeliness of responses, and the nature of responses, to inquiries, reports, complaints, and allegations of non-compliance
- information web pages
- privacy and confidentiality policy.

Note: This review will not examine stakeholder engagement activities not specific to livestock exports.

## Preparing your submission

Prior to making a submission it is recommended that you consider the scope of the review above. Submissions that address topics outside of the scope may not be considered.

When making a submission, the inclusion of specific examples or data, where possible, will assist the Inspector-General. Submissions are not required to meet a defined format or length, but you should include a summary of your key comments if the submission is greater than 3 pages.

## Contact

If you wish to discuss this review or how to make a submission you can contact [iglae@aff.gov.au](mailto:iglae@aff.gov.au) or call + 61 2 6272 2450.